

Account Management

Service Deployment Process

txtNation can help you every step of the way in integrating our powerful solutions and technology into your new or existing services and architecture.

We take care of the complicated worldwide infrastructure, with dedicated account managers setup and provided as standard to all new accounts, so you can concentrate on delivering first-class goods and services to your customers. With fast lead times and easy administration, txtNation offers the sophistication and security of other major solution platforms, but with crucial access to key features that matter most.

txtNation are experts in simplifying the complex world of international communications. There is a world of opportunities out there for making money on an international scale, across various platforms – including the increasingly important mobile market.

We deliver to you all the advantages of a sophisticated mobile platform and deal with the complexity on your behalf. Consider the number of countries, networks, and other infrastructure involved with running a successful, reliable and robust service. The task to bring all of this together, in sync is massive. It is one that we have spent years accomplishing, so you don't have to worry.

“Dedicated account managers are provided as standard.”

Ownership Model offered by txtNation:

	txtNation	Competition
24/7 Support	Included	No
24 Hour Activation	Included	No
Service Level Agreements	Included	Extra
Dedicated Account Managers	Included	Extra

Flow:**Step 1.** Agreement Signed.

- Account provisioned within 24 hours.

Step 2. Contacted by your Account Manager (AM).

- 24 - 48hrs turnaround.

Step 3. Kickoff call (within 1st week, depending on your time-frame).

- Go over deployment process with your Account Manager and what you are looking to accomplish.
- Account Manager will touch base on a regular basis.

Step 4. Full Deployment (in 4 - 5 days).

- Set-up services and go live.

Step 5. Continually Define Business Needs and Objectives.

- Fine-tune and assistance.

txtNation offers the platform of choice for those who want the advantages of ease-of-use solutions that are available quickly, but which retain the international connectivity and flexible gateways that will really open your business to customers all around the world. Talk to txtNation today.

Talk to us.

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